

Allworx® Products at a Glance



IP Phones

Allworx phones truly emulate both Key and PBX behavior. Set your Allworx phones to either one or mix both!

Feature comparison

Feature	9224	9212	9202
Adjustable stand — wall mount	•	•	•†
Backlit screen	•		
Call history/Missed calls	•	•	•
Caller ID	•	•	•
Call waiting —displays caller information on LCD	•	•	•
Check messages button	•	•	•
Conference call button —up to three callers	•	•	•
Distinctive ring types —distinguishes different types of calls	•	•	•
Do Not Disturb button —eliminates interruptions	•	•	•
High-Fidelity Voice Handset	•	•	•
Hold button	•	•	•
Info button —accesses on-screen help	•	•	
Intercom button —connects to other extensions	•	•	•
Maximum number of call appearances per phone	24	12	2
Multiple voicemail indicators	•	•	
Mute button	•	•	•
One Touch Day & Night Mode	•	•	
Power over Ethernet	•	•	
Programmable Function Keys	24	12	2
Redial	•	•	•
Release button —relinquishes line without hanging up	•	•	•
RJ-11 headset port	•	•	
Speakerphone —Full-duplex	•	•	
Speakerphone button —activates microphone and speaker	•	•	
TAPI support —integrates phone and computer ³	•	•	•
Transfer call button	•	•	•
Visual ring indicator	•	•	

† 9202 is wall mountable but does not have an adjustable stand.

Software Features

Allworx provides software feature options to help your business increase its productivity, efficiency and customer response.

Call Assistant™

Live answer position allows operators or users to easily manage incoming calls via a software tool.

Call Queuing™

A cost-effective call queue solution designed for small businesses.

Conference Center™

Allows you to host conference calls with up to eight participants per conference.

Internet Call Access™

Provides significant savings by sending and receiving phone calls over the Internet.

Dual Language Pack

A Dual Language Pack is available in English and Castilian Spanish.

Tx 92/24 Expander

The Tx 92/24 Expander allows you to extend your Allworx 9224 IP phone up to a total of 96 programmable function keys (PFKs).

Up to three Tx 92/24 Expander units can be anchored alongside any Allworx 9224 phone for an additional 24, 48, or 72 PFKs. Each PFK on an Allworx Tx 92/24 Expander is completely programmable and can be programmed to perform a wide variety of functions.

Px 6/2 Expander

The Allworx Px 6/2 Expander unit provides the most cost-effective way to expand the capacity of the Allworx 6x and 24x Systems.

The Allworx Px 6/2 Expander provides six FXO ports and two FXS ports per unit, and up to three Px 6/2 Expander units can be connected per Allworx system.

Allworx Systems — the only right choice

The Allworx system is a state-of-the-art communications system that integrates three essential business operations into one simple system — a feature-rich phone system, advanced IP phones and powerful software features that substantially improve your company’s productivity while saving you on-going monthly costs. The standard T1/PRI capability of the 24x provides more cost savings and reliability than any other competitor in the industry — and then some.

Feature comparison

Feature	Allworx 6x	Allworx 24x
Number of Users	30 (up to 60 with Feature Key) ³	24 (up to 150 with Feature Key) ^{2,3}
PHONE SYSTEM		
Central Office lines	6 FXO ports ¹	1 PRI, 3 FXO ports ¹
T1/PRI	Third-party option	Integrated PRI support
Extensions	60 (up to 120 with Feature Key) ³	48 (up to 300 with Feature Key) ³
Analog phones	2 FXS ports ¹	5 FXS ports ¹
PBX and Key System	Supported	Supported
VoIP	SIP 2.0	SIP 2.0
Multi-site	100 sites	100 sites
Voicemail	8-port voicemail	16-port voicemail
Customized call routing	Supported (mix of traditional /ITSP)	Supported (mix of traditional /ITSP)
Remote users	Supported with Allworx phones	Supported with Allworx phones
Presence management	7 settings per user	7 settings per user
Auto attendants	9 unique Auto Attendants	9 unique Auto Attendants
Conference calling	One (1) 8-seat conference bridge; 3-way conference for each Allworx phone	Four (4) 8-seat conference bridges; 3-way conference for each Allworx phone
Door relay	Included	Included
Paging zones	10 customizable paging zones	10 customizable paging zones
TAPI compliant³	All Allworx phones	All Allworx phones
NETWORK		
Storage	512 MB Compact Flash External USB hard drive ³	40GB internal hard drive Mirrored drive ³
WAN/Internet access	5 modes: LAN host, Router, NAT/Firewall, NAT/Firewall with DMZ, NAT/Firewall with Stealth DMZ	5 modes: LAN host, Router, NAT/Firewall, NAT/Firewall with DMZ, NAT/Firewall with Stealth DMZ
Firewall SPI security	Stateful Packet Inspection	Stateful Packet Inspection
Spam blocker	Customize third-party spam blacklists (i.e. Spamhaus.org)	Customize third-party spam blacklists (i.e. Spamhaus.org)
Email SMTP server	Supported w/optional external USB hard drive	Standard
Email POP3 server	Supported	Supported
Email IMAP4 server	Standard	Standard
Unified messaging	Standard	Standard
Network integration	1-port LAN connection	1-port LAN connection
Automatic backup	Supported with OfficeSafe™	Supported with OfficeSafe™
Port forwarding	Supported	Supported
Website hosting	Internet / Intranet Sites	Internet / Intranet Sites
T1 data connection	Third-party	2 integrated T1 lines
T1-CAS Support	Not supported	Supported
Network install tools	DHCP Server Discovery, Trace Route	DHCP Server Discovery, Trace Route
SOFTWARE FEATURES³		
Call Queuing	10 queues; 16 total calls in all queues	10 queues; 32 total calls in all queues
Call Assistant	Supported	Supported
Conference Center	Supported	Supported
Internet Call Access	Supported	Supported
Dual Language Pack	English and Castilian Spanish	English and Castilian Spanish

1) Expandable via Allworx Px 6/2 Expander. 2) Expandable to 48, 100 & 150 via Feature Keys. 3) Sold as an option.

Call us at 1-866-ALLWORX and we'll help you select the right product and Authorized Allworx Dealer.

